

Terms and Conditions for the Ticketless Car Park Emporium Hotel South Bank Voucher Competition

Promoter details:

1. The promoter of this competition is South Bank Corporation (ABN 95 927 817 538), located at Level 3, South Bank House, Stanley Street Plaza, South Bank Queensland, Australia ("South Bank Corporation").

How to Enter:

2. By submitting an entry, you agree to be bound by these Terms and Conditions. If you have any questions, please email access@south-bank.com.au or call (07) 3067 2022
3. To enter the competition, participants must register their vehicle and personal details through the multiScanhub online portal by Friday, 14 October 2023, 12am AEST.
4. By registering with multiScanhub, entrants are bound by multiScanhub's terms and conditions, available at: <https://multiscanhub.com/mshubportal/termsandconditions>. Participants agree that South Bank Corporation accepts no liability in respect of participants' use of multiScanhub's online portal.
5. The competition will run from Monday 25 September 2023, 9am AEST to Friday, 14 October 2023, 12am AEST. Entries received after the stated closing date will not be accepted.
6. Only one entry per person is permitted.
7. Our prize draw is free to enter, and no ticket purchase is necessary.
8. South Bank Corporation will not accept responsibility for entries that are lost, mislaid, damaged, or delayed in transit, regardless of cause, including, for example, as a result of any equipment failure, technical malfunction, systems, satellite, network, server, computer hardware, or software failure of any kind.
9. South Bank Corporation reserves the right to refuse entry or refuse to award the prize to anyone in breach of these terms and conditions.

Eligibility:

10. Our prize draw is open to all individuals aged 18 years or over, except employees of South Bank Corporation and their families, agents, or any third party directly associated with the administration of the prize draw.
11. Customers who register their vehicle and personal details through the multiScanhub online portal between Monday, 25 September 2023, 9AM AEST and Friday, 14 October 2023, 12am AEST will be entered in the draw to win one of 11 one-night accommodations for two at Emporium Hotel South Bank.
12. In entering, you confirm that you meet the entry eligibility requirements and fully and unconditionally agree to and accept these terms and conditions. South Bank Corporation may require you to provide proof that you are eligible to enter the prize draw.
13. South Bank Corporation reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the prize draw or competition.

The Draw:

14. The winners will be chosen by random draw from all eligible entries performed by a computer process on 6 November 2023.
15. In the event of a redraw, the winners will be chosen by random draw from all remaining eligible entries (i.e., excluding entries that have already been drawn), performed by a computer process on the date advertised on South Bank Corporation's website, which will be notified to all entrants via email.

The Prize:

16. There will be a total of 9 winners, each of whom will receive x1 voucher for a one-night accommodation in a Vista King Suite for two at Emporium Hotel South Bank, including breakfast at Terrace Rooftop (valued at \$430).
17. The winners are responsible for their own travel arrangements to and from Emporium Hotel South Bank.
18. The vouchers are subject to availability, and certain blackout dates may apply. Winners are advised to book their stay in advance and check availability with Emporium Hotel South Bank.
19. All bookings and accommodations at the Emporium Hotel are governed by the terms and conditions of the Emporium Hotel. South Bank Corporation is not liable for any loss, damage or expenses arising from or in connection with those terms or the prize winner's ultimate experience at Emporium Hotel.
20. The vouchers are valid until 27 April 2025 and must be used within this period.
21. The vouchers are non-exchangeable, non-transferable, and no cash alternative is offered.
22. The vouchers are valid at Emporium Hotel South Bank only.

Winner Announcement:

23. The winners will be notified by email or telephone within 14 days of being chosen.
24. The winners must respond to the notification within 14 days of being notified.
25. The winner must collect the prize at Level 3, South Bank House, Stanley Street Plaza, South Bank Queensland within 14 days of responding to South Bank Corporation by 6 February 2024. If a winner fails to claim their prize within the specified time, the winner's prize will be forfeited, and South Bank Corporation will be entitled to select another winner in accordance with the process described above at paragraph 16.
26. The decision of South Bank Corporation regarding any aspect of the prize draw or competition is final and binding, and no correspondence will be entered into about it.
27. The winner's name and address can be obtained by sending an email to access@south-bank.com.au within 60 days after the date of the closing date of the prize draw or competition.

Data Protection and Publicity:

28. South Bank Corporation is committed to protecting and respecting your privacy and will only use your personal information in accordance with our Privacy Collection Statement, which is available at:
<https://southbankcorporation.com.au/cmsb/uploads/south-bank-corporation-car-park-access-privacy-collection-statement-september-2023.pdf>

29. By entering, you consent to any personal information provided by you with your entry may be held and used by South Bank Corporation in accordance with our Privacy Collection Statement.

30. General:

31. By submitting their entry, Competition entrants will be deemed to have agreed to be bound by these Terms and Conditions.
32. South Bank Corporation reserves the right to void, cancel, suspend, or amend the competition and these terms and conditions without notice in the event of any unforeseen circumstances or technical issues. South Bank Corporation is not liable for any loss (including consequential loss), damage, claims or expenses arising from or in connection with its exercise of any such right.
33. In the event South Bank Corporation is unable to provide the prize for any reason (except where entrant is deemed ineligible or has forfeited the prize in accordance with these terms), South Bank Corporation reserves the right to substitute the original prize described at paragraph 17, with a prize similar to, and of the same or greater value than the original prize.
34. Competition and these Terms will be governed by the laws of Queensland and any disputes will be subject to the non-exclusive jurisdiction of the courts of Queensland.